

# JOIN members at the forefront of the COVID-19 pandemic

Tens of thousands of St John volunteers provide care and support to all affected people across Europe.



## Accommodation

Homeless shelters and hostels are dedicated to accommodating people in need, outpatients and families of hospitalised people.



## Air Ambulance

Intensive care helicopters fly patients who had been diagnosed with COVID-19 or were suspected of having the virus at the time of the transport.



## Caring callers

Whether via individual calls or a listening line, our volunteers show people they are not alone.



## Information in different languages

Up-to-date general information about the coronavirus is provided in various languages.



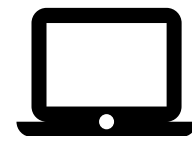
## Medical competence team

St John hospitals formed a central coronavirus-competence-team to coordinate the work and ensure continuity in their facilities.



## Testing

Our members support and establish public test centres and test stations.



## Online nursing course for relatives

Via online nursing courses, our volunteers offer valuable practical tips and support for caretaking relatives.



## Special campaigns

The list ranges from running a targeted fundraising campaign to purchase essential medical equipment such as a bio-containment stretcher to setting up a postcard campaign for nursing homes and other healthcare institutions.



## Support in staffing and collaboration

By supporting the national health services, national authorities and other voluntary organisations, our volunteers provide resources and capabilities in multiple forms.



## Support with supplies

The list ranges from implementing personal shopping assistance for high-risk groups to distributing food and necessary safety devices to homeless people.



## Vaccinations

St John volunteers and employees support the establishment and operation of vaccination centres, also running vaccination lanes independently as well as with other ambulance organisations.







"Vaccination is an important part of the fight against the pandemic. Therefore, it gives us a lot of strength and joy that the willingness to vaccinate increases day by day. Every patient who comes to us leaves the vaccination centre with a smile and great gratitude."

- Anna Grahsl, Vaccination Organiser at Johanniter Austria



"When I heard St John would be training volunteers to support the NHS COVID-19 Vaccination Programme, I immediately applied. It's something I feel very passionate about, having cared for COVID-19 patients at the start of the pandemic. I lost my mum to COVID-19 recently, so being involved in the vaccination training has been bittersweet. She was so proud of what I did."

- Emma, volunteer at St John Ambulance



"Despite the drastic slowdown of the non-Covid medical activities of hospitals, especially during the first lockdown, we were able to keep almost all our hostels open and continue to welcome out-patients and families of in-patients as we always did. The dedication of our staff and volunteers was absolutely key in keeping us going during this difficult period. It is thanks to their commitment that we were able to remain true to our mission."



- Thibaud de Luze, President of the Association des Œuvres de Saint-Jean

"Our volunteers are showing full commitment. They have been active in the antibody study, in the coronavirus test centres on freeways, in mobile tests in old people's homes and shopping assistance, and are involved in many other places where people need help. This commitment cannot be taken for granted and is especially valuable now, during the pandemic."

- Thomas Hanisch, Regional Director at Johanniter-Unfall-Hilfe e.V.



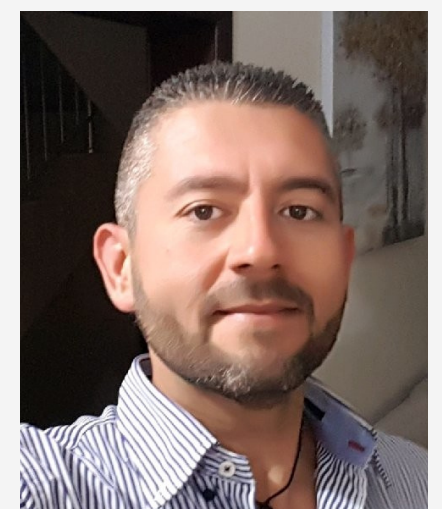
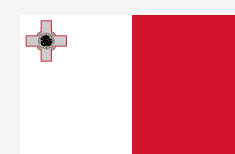
"The Hungarian Johanniter took their part in the battle against COVID. Our Ambulance service performed more than 2000 tests around Budapest. In the first two waves, we worked under the direction of the National Ambulance Service, but since last winter, we also work for private healthcare suppliers. Above the testing, we could supply several goods to those who are fighting in the frontline: food and more than 5 tons of soft drinks."



- László Porcsalmy, President of Johannita Segítő Szolgálat

"We are so proud to be part of history and, hopefully, part of the solution. It is truly an honour. I work in logistics and this is special to me. I am actually out there helping make a difference in all of this and that is something amazing to experience."

- Christian Mangion, Coordinating Officer at St John Ambulance Malta



"Participating in the call service gives a sense of belonging and shared sorrow with those who can use it. I'm grateful that I can and may do this and people are very happy with the attention, the conversation and the feeling that they are not forgotten."



- Barbara Bowier, volunteer at Johanniter Nederland