

# **Annual Review 2021**



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# A Message from the Chairman



Dear colleagues, dear friends,

It is a pleasure to introduce our Annual Activity Report for 2021. This report sums up an extraordinary year – the second one in a row – dedicated to combating the devasting consequences of the worldwide COVID-19 pandemic. We hope you will find it interesting and contribute to a better understanding of our members' activities and the realisation of our common values through actions and projects.

In 2021, the day-to-day lives of all people across the world were marked by the persistence of the COVID-19 pandemic. JOIN members across Europe worked tirelessly to care for people at home, on the road and in hospitals and vaccination centres. Our highly trained staff and volunteers delivered inestimable services to the sick and their families, supported national health services wherever needed and helped with the implementation of COVID-19 testing centres and administration of the vaccine. Their skills, time and compassion will continue making all the difference in 2022.

Thanks to the work of the Clinical Working Group, JOIN released the publication 'European First Aid for 5 to 7 years old' in September 2021. These booklets comprise two stories for children, playfully introducing them to the basic concepts of first aid, along with a 'Guidance for teachers and instructors'. The materials promote the importance of early first aid training in preventing injuries and saving lives. They are available to all users for free in many different languages and can be downloaded on www.firstaidjoin.org

While our member organisations share one single aspiration to help people in everyday life as well as in crisis situations, the actual range of services – based on the Christian values of the Orders of St John – is extensive: ambulance services, help to the homeless, retirement homes, hospitals, first aid and first aid training, mental health first aid, youth work, humanitarian assistance, disaster relief, home nursing and many other related activities.

Within this comprehensive picture, the mission of JOIN is to help its members cooperate on as many issues as possible and facilitate their access to the relevant institutions of the European Union, when necessary. The JOIN Office started participating with Johanniter-Unfall-Hilfe Austria in the EU funded project, MED1stMR. It aims to better prepare medical first responders by developing advanced mixed-reality training scenarios.

The heart of JOIN's activities revolves around its working groups where representatives of our members exchange best practices and develop JOIN projects. During the year under review, all meetings were held online, with the exception of the physicians of our Clinical Working Group who met face-to-face in London.

The Volunteer Swap, that had started in 2011, almost did not happen this year because of travel restrictions and event cancellations due to safety measures, though we did have three opportunities in London, Berlin and Helsinki. We hope to be able to restart this flagship program as soon as possible in the course of 2022.

The Annual General Meeting 2021 took place online. Despite its reduced format, the meeting provided an excellent platform to discuss the activities of the JOIN Office and our members. The delegates also elected a new Board and I am very honoured to have been selected as the Chair for the next two years.

My very best wishes to you all.

Main Broughton

Mark Broughton

# Selected Activities 2021

# JOIN members at the forefront of the COVID-19 pandemic

In 2021, tens of thousands of JOIN members' volunteers provided care and support to all affected people across Europe.

### Accommodation

Homeless shelters and hostels were dedicated to accommodating people in need, outpatients and families of hospitalised people.

#### Air ambulance

Intensive care helicopters flew patients who had been diagnosed with COVID-19 or were suspected of having the virus at the time of the transport.

### Call service against loneliness

Whether via individual calls or a listening line, volunteers of JOIN members showed people they are not alone.

### Medical competence team

JOIN members' hospitals formed a central coronaviruscompetence-team to coordinate the work and ensure continuity in their facilities.

### Online nursing course for relatives

Via online coaches and blended courses, our members offered valuable practical tips and support for caretaking relatives.



"Our volunteers have been active in the antibody study, in the coronavirus test centres on freeways, in mobile testing, in retirement homes and shopping assistance, and

are involved in many other places where people need help. This commitment cannot be taken for granted and is especially valuable now, during the pandemic." Thomas Hanisch, Regional Director at Johanniter-Unfall-Hilfe Germany

### Special campaigns

The list ranged from running a targeted fundraising campaign to purchase essential medical equipment such as a bio-containment stretcher to setting up a postcard campaign for nursing homes and other healthcare institutions.

## Support in staffing and collaboration

By supporting the national health services, national authorities and other voluntary organisations, JOIN members provided resources and capabilities in multiple forms

## **Support with supplies**

The list ranged from implementing personal shopping assistance for high-risk groups to distributing food and necessary safety devices to homeless people.

### **Testing**

Our members suppored and established public test centres and test-stations.

#### **Vaccinations**

Volunteers and employees of JOIN members supported the establishment and operation of vaccination centres, run vaccination lanes independently as well as with other ambulance organisations.

"When I heard St John would be training thousands of volunteers to support the NHS COVID-19 Vaccination Programme, I immediately applied. It's something I feel very passionate about, having cared for COVID-19 patients at the start of the pandemic.

I lost my mum to COVID-19 recently, so being involved in the vaccination training has been bittersweet. She was so proud of what I did." Emma King, Volunteer at St John Ambulance





"We are so proud to be part of history and, hopefully, part of the solution. It is truly an honour. I work in

logistics and this is very special to me. I am actually out there helping make a difference in all of this, and that is something amazing to experience,"

Christian Mangion, Coordinating Officer at St John Malta



"Despite the drastic slowdown of the non-Covid medical activities of hospitals, especially during the first lockdown, we were able to keep almost all our hostels open and continue

to welcome out-patients and families of in-patients as we always did. The dedication of our staff and volunteers was absolutely key in keeping us going during this difficult period. It is thanks to their commitment that we were able to remain true to our mission." Thibaud de Luze, President of the Association des Œuvres de Saint-Jean, France



"Participating in the call service gives a sense of belonging and shared sorrow with those who

can use it. I'm grateful that I can and may do this and people are very happy with the attention, the conversation and the feeling that they are not forgotten." Barbara Bowier, Volunteer at Johanniter Nederland, The Netherlands

"In the first two waves, we worked under the direction of the National Ambulance Service, but since winter 2020, we also worked for private healthcare suppliers. As well as the testing, we

supplied goods to those who were working at the frontlines: food and more than 5 tons of soft drinks." László Porcsalmy, President of Johannita Segítö Szolgálat, Hungary



"Vaccination is an important part of the fight against the pandemic. It gives us a lot of strength and joy that the willingness to vaccinate increases

day by day. Every
patient who comes to us
leaves the vaccination
centre with a smile and
great gratitude." Anna
Grahsl, Vaccination Street
Organizer at JohanniterUnfall-Hilfe Austria



# St John Ambulance helps vaccinate the nation

At the height of the COVID-19 pandemic in 2020, the National Health Service (NHS) in England asked St John Ambulance to spearhead finding, training and deploying up to 30,000 new vaccination volunteers in anticipation of new vaccines being approved and rolled out.

The request came after months in which St John had turned its full attention to its pandemic response; supporting the NHS and community health needs around the country by providing emergency ambulance crews, working in hospitals and helping to keep other vital medical services going.

And, following planning meetings in September and weeks of preparation, recruitment began in November 2020 – first to existing St John volunteers aged 18 and over, then to the wider public – rapidly followed by training.



Initial plans to have volunteers ready by March 2021, accelerated when vaccines were approved, and the programme began earlier than anticipated. St John Ambulance volunteers rose to the challenge and were in the first wave of vaccinators, as England's initial seven vaccination centres opened around the country on Monday 11th January.

What was already the charity's biggest ever peacetime deployment was about to get much bigger. In just one year, vaccination became the charity's main work in England, with almost a million of the 1.3 million total working hours spent responding to the virus since March 2020. Volunteers administerd injections and cared for people before, during and after the vaccination process.

Thousands of St John volunteers have given millions of potentially lifesaving COVID-19 vaccinations in more than 650 locations – everywhere from football stadiums and conference centres to community pharmacies and in mobile treatment centre vehicles. St John also joined the country's expanded efforts to vaccinate against seasonal flu in autumn 2021.

Then, as Christmas approached, significant anxiety around the new Omicron variant saw St John Ambulance support for the NHS COVID-19 vaccination programme escalate again, as the UK Government pressed forward with a rapid booster programme of third injections.



St John volunteers rallied, and their activity increased by more than 200% overnight as vaccination centres opened 24-hours a day and over the festive season – including on Christmas Day.

To meet continued demand for its services, St John Ambulance started recruiting thousands more volunteer vaccinators, alongside growing its numbers of first aiders, youth leaders, hospital volunteers and more, so the charity is continuing its efforts to defeat the coronavirus as well as looking beyond the pandemic to a brighter, healthier future.



# Johanniter Germany's COVID-19 response

Johanniter Germany adapted its services to the new circumstances of the COVID-19 pandemic. More than 43,000 volunteers and around 25,000 full-time staff contributed to the management of the pandemic in various ways. Thanks to the early establishment of hygiene emergency plans, Johanniter Germany was able to react quickly to the situation.



▶ Member of the vaccination team in Munich

Throughout the country, Johanniter provided comprehensive services to cope with the crisis on behalf of the Federal States and municipalities, companies and institutions, often in cooperation with other relief organisations. Thousands of volunteers helped with vaccinations and testing.

Our German member provided assistance in many places in very different ways and has constantly adapted its activities to the latest developments.

These activities include the installation and operation of more than 300 testing centres throughout Germany.



 A Johanniter mobile vaccination team visits a care facility to vaccinate senior citizens.

More than 300 mobile teams supported the nationwide testing activities, with over 3 million tests being carried out. Johanniter was responsible for the installation and operation of administrative as well as medical support in almost 100 vaccination centres and deployed 300 mobile vaccination teams nationwide to directly reach nursing homes, nightclubs, parking lots or shopping centres. In total, Johanniter administered over 6 million doses of the vaccine.

Additionally, more than 65,000 people were trained online to perform antigen tests.

A major activity was the support of the regular rescue service and transport of COVID-19 patients as well as the emergency care in Johanniter's 500 day-care centres. Especially during the several lockdowns, employees and volunteers of Johanniter Germany provided shopping assistance for the elderly and those at high risk so these people could stay safely at home and receive everything they wanted and needed.



'Visiting calls' were introduced, replacing usual visiting services with a telephone service. Finally, the 'Johanniter Listening Line' was established as a nationwide, free caring calling service for anyone who feels the need for a friendly conversation and an open ear.

Our German member also supported structures for homeless people and those in need, for children, young people and the elderly.

## The Work of Saint-Jean France in 2021

The best-known activity of our French JOIN member is the management of hostels that welcome and house families of hospital in-patients and people who are going into the hospital for a procedure or have just been discharged and want to stay close to medical help. But it is not the only one: Saint-Jean France also has an international activity with the Swiss Johanniter in Madagascar.

#### Hostel activity during the pandemic

Despite the sequels of the pandemic, all the hostels remained open for the entire year and continued expanding. In 2021 Saint-Jean France offered families of patients and out-patients 123 rooms and 234 beds in five hostels in and around Paris and another four hostels linked to the university hospitals of Nantes, Bordeaux, Lyons and, lastly, Montpellier, where a new hostel associated with the Cancer Institute was opened in July.





▶ Hostel St John in Montpellier

The pandemic caused the number of overnight stays to drop by almost 30% in 2020 compared to 2019. In 2021 occupancy increased, especially in the fourth quarter, in line with the gradual resumption of hospital activities not related to COVID-19, but occupancy was not back to prepandemic levels.

Thanks to the dedication of the Saint-Jean France staff and volunteers, the hostels were able to continue running throughout these two difficult years.

# Diabetes medical centre and clinic in Madagascar

Saint-Jean France and the Swiss Johanniter support a centre for the treatment of diabetes run by AMADIA (Association Malgache du Diabète), a Malagasy organisation of medical doctors in Antananarivo, and a day clinic with mobile antennae at Andranovelona, north of the capital.





Diabetes medical centre in Madagascar

The COVID-19 pandemic, combined with poor crops, affected the population badly over the past two years. Saint-Jean provided support by supplying medication and equipment as well as financing meals for patients and their families.

One of the consequences of the pandemic was a fall in the number of patients treated in the clinic. In 2020, half the number of patients were received and treated compared to 2019. However, in 2021 the number of patients treated stabilised, and the clinic held 4,400 medical appointments, over 800 follow-up appointments for pregnancies and assisted with 150 births.

The difficulities in Madagascar are leading Saint Jean France and the Swiss Johanniter to consider an increase in their support to the centre and clinic in 2022.

# Johanniter Nederland developed an app for volunteers

In 2021 Johanniter Nederland received a substantial subsidy from the Dutch government to revive its volunteer work after COVID-19. The subsidy was partly used to develop an app for volunteers who accompany the Johanniter holidays.

Since 1957 Johanniter Nederland has been organising holidays for vulnerable people who cannot go on holiday without assistance and guidance. Johanniter Nederland currently offers three types of holidays for various guests: holidays for the elderly in need of care, for the elderly who are lonely, and holidays for children whose families cannot afford a holiday trip. Volunteers supervise all these holidays.

#### Why an app?

Johanniter Nederland is working hard to recruit new (young) volunteers. Every volunteer first goes through an onboarding program on the app. In this way, they get acquainted with the organisation, with the work and familiarise themselves with the app.

Volunteers can access all the information they need in preparation for and during the holiday, such as job descriptions, programs and relevant information regarding the holiday guests.

The app also forms a knowledge base with practical instructional videos about relevant topics such as securing a wheelchair, background information about various clinical conditions, and instructions on how to act in emergency situations.

During an organised holiday, the app is the platform on which volunteers exchange information. Contact with the Johanniter Nederland office also takes place via the app, such as the completion and submission of evaluation and declaration forms.

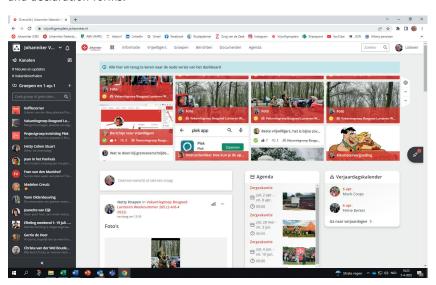
In addition to the practical side, the app is also a social platform for chatting and sharing photos and videos.

After intensive preparation, the app was launched in January 2022. Subsequently, the introduction program started getting existing volunteers to take up working with the app. The vast majority of volunteers were already active on the app after the initial weeks.



The app has allowed Johanniter Nederland to communicate more efficiently, collaborate better and make knowledge more accessible. Their app also enhanced to the (social) connection between the volunteers and employees of Johanniter Nederland.

Such an app is unique in a volunteer organisation in the Netherlands and was received enthusiastically by the volunteers and with a lot of interest from other organisations.



# **EU Civil Protection Mechanism: Johanniter coordinates German stockholding location**

Berlin, Germany, 1st January 2021

Starting from 2021, the European Union is creating European stockpiles of medical personal protection equipment in order to be better prepared in case of high demand in large health situations. This enables the EU Member States and countries participating in the EU Civil Protection Mechanism to use rescEU as a last resort in case of shortages.

The stockpile, hosted by 9 EU Member States (Belgium, Denmark, Germany, Greece, Hungary, Romania, Slovenia, Sweden, and The Netherlands), allows the EU to react to health crises quickly. Over 3.5 million protective masks, along with ventilators and other equipment coming



from the strategic rescEU distribution centres, were distributed to countries that needed them most. Through the nine rescEU medical stockpiles, approximately 65 million medical masks, 15 million FFP2 and FFP3 masks, 280 million pairs of protective gloves, 20 million medical gowns and aprons, several thousand oxygen and respiratory devices and other medical equipment were made available throughout Europe.

#### The rescEU medical stockpile in Germany

The coordination of the rescEU medical stockpile in Germany with a volume of 108 million Euro is being carried out and run by Johanniter Germany together with the German Red Cross. The project application was made in close consultation with the Federal Ministry of the Interior, Building and Homeland Affairs. The seven-year project is financed 100% from funds belonging to the EU Civil Protection Mechanism.

Jörg Lüssem, member of the Federal Board of Johanniter-Unfall-Hilfe, said: "The experience of all partners is being incorporated into this project: It combines know-how from the relief organisations active in civil protection and disaster relief with the knowledge of state actors".

With the experience of Johaniter Germany and German Red Cross, the rescEU medical stockpile will procure, store and maintain the material and equipment and make them available for transport within 12 hours after acceptance of an offer of assistance in the event of an operation. For this purpose, logistics centres are set up in Germany near the airports of Frankfurt, Halle/Leipzig and Dresden. Johanniter's Competence Centre for European Civil Protection, based in Frankfurt, will coordinate the cooperation and agreement with the European Commission.

Under the measure, medical devices and personal protective equipment (PPE) for transmissible diseases, as well as rapid antigen tests for COVID-19, are being procured. The procured PPE and medical equipment are registered in the CECIS (Common Emergency Communication and Information System) and can then be requested through the Union Civil Protection Mechanism via the established channels.

The German rescEU medical stockpile will include approximately 200 million gloves, 24 million Type II(R) medical masks, 2.5 million FFP2/FFP3 masks, 8 million protective gowns and coveralls, 1 million visors and goggles, 600,000 rapid antigen tests against COVID-19 and 1,000 patient monitors as well as protective equipment and clothing for Ebola treatment (rubber boots, surgical clothing, biohazard bags, body bags).



▶ Oliver Pitsch and Mario Di Gennaro received the first delivery of rapid antigen tests for COVID-19.

# JOIN members send a medical team to Papua New Guinea

Port Moresby, Papua New Guinea, 8th April 2021 - 6th May 2021

Papua New Guinea has seen a significant increase in severe cases of COVID-19 infection and widespread, uncontrolled transmission of the virus, causing the World Health Organisation to issue an international appeal for medical assistance to the country. Johanniter International Assistance has joined its sister organisation on the ground with volunteers from the German and Austrian JOIN members.



▶ The Johanniter medical team at the Airport in Port Moresby

St John Ambulance Papua New Guinea set up a field hospital with 296 beds on behalf of the government. The hospital's primary purpose is to isolate and care for patients suffering from COVID-19. The Australian government is providing St John with financial resources.

"The new cases are associated with more severe illness than previously seen in 2020. We are facing the potential collapse of health services in Port Moresby and around the country. A large number of hospital workers – over 120 staff – at Port Moresby General and National Capital District Health Authority (NCDPHA) were tested positive for COVID-19", reported Matthew Cannon, Chief Executive Officer of St John Ambulance Papua New Guinea. For this reason, St John asked Johanniter for a medical support team.

On Sunday 11th April, Johanniter sent a team of seven people to Port Moresby. The team consisted of volunteers



from Germany and Austria; a doctor, four paramedics and two nurses.

"We are very happy to be able to support the work of our sister organisation St John Ambulance in this difficult situation. This is also a special assignment for our dedicated helpers in a challenging time for everyone," said Magdalena Kilwing, Head of the Emergency Response Desk at Johanniter International Assistance.

After their arrival in Port Moresby, the Johanniter team, together with the local medical team of St John, isolated COVID-19 patients with mild to moderate symptoms and provided medical care at the 'Florence Nightingale COVID Centre'.



The medical team spent four weeks assisting in containing the COVID-19 pandemic.

"Together with the St John team, we took over the care and monitoring of patients with moderate symptoms in the hospital," said team leader Manfred Emmerling.

However, patients often suddenly needed acute intensive care

"Among them was an eight-month-old child who was in such bad shape that we had to transfer them to the intensive care unit at the General Hospital," reported Johanniter Dr Wolfgang Pramendorfer.

Medical evacuations from remote regions of the country were also part of the team's tasks. "Where intensive medical care is not possible, we have to transfer patients to Port Moresby by helicopter or small aircraft. For example, we cared for two pregnant women with complications on the one-and-a-half-hour flight from the Papuan jungle to the capital. Having transferred them saved their lives," recalled Emergency Paramedic Thomas Betzold.

In order to assess available medical care in remote regions, the team also visited various health facilities in smaller villages. "Protective equipment or training on COVID-19



has not been available here for a long time. Testing rarely takes place, and people wait weeks for their results. In addition, there is hardly any electricity or running water. Under these conditions, it is very difficult to contain the virus. But every little thing can make a difference and save lives," the team summed up.

Together with St John, the team subsequently conducted various training activities and provided protective equipment. In addition, all findings of the team were

shared with the local World Health Organisation coordinating bodies and the relevant health authorities to improve care in remote areas in the long term.

"We are glad that Johanniter has supported us in these difficult times. In addition to providing support in the clinic, they have trained St John staff and given us guidance on how to improve patient care. We are very grateful to Johanniter," said Matthew Cannon, CEO of St John Papua New Guinea.

The team travelled back home on 6th May. It was a special and challenging deployment for all.

"We worked in an enclosed space in protective gear with plastic gowns, masks and face visors, and in temperatures above 30 degrees. By the end of my shift, I had the sweat standing high in the sleeve of my working clothes," said Emergency Paramedic Christian Gatniejewski. "I have a lot of respect for the nurses. Without vaccination and under the most difficult conditions, they are helping without hesitation," he continued. The medical team's deployment was funded by the European Union and St John International.

# A St John's Day Message from the Chancellor of The Most Venerable Order of St John

London, England, 24th June 2021

On 24th June, JOIN members celebrated St John's Day by commemorating the birth of John the Baptist and honouring the work of all St John people.

Read below the message of Dr Gillian Willmore GCStJ, the new Chancellor of The Most Venerable Order of St John. It aims to strengthen the collaboration among the four protestant Orders St John and the Sovereign Military Order of Malta (SMOM).

"To mark St John's Day 2021, I am writing to greet all members of our family of the five Orders of St John – the Johannine Orders.



It has been a fascinating and important year for me as the new Chancellor of The Most Venerable Order of St John, and the first woman to represent one of the Orders of St John at our formal joint meetings of the Alliance of the Orders, conducted online over the past twelve months.

## Tracking worldwide cooperation projects

Following through a resolve made by the Alliance Orders, a global collaboration mapping initiative was put forward by Thomas Vorwerk, President of Commanderie Suisse de l'Ordre de St Jean, under the aegis of the Co-operation Sub-group of the Orders of St John, including the SMOM. This effective small and dynamic cluster is making swift and genuine progress. The group has tracked projects so far in at least eleven countries, including Estonia, Israel and Palestinian territory, South Africa, Canada, and the Ukraine, as well as the home countries of the Headquarters of each Order, which offer mutual active, practical cooperation between one or other or all five of the Orders.

# Promoting peace and tackling the pandemic

I have been grateful to the Permanent Observer of SMOM at the UN in New York for daily updates during



the recent conflict in Gaza and Jerusalem, together with warm humane appeals to the UN to call for the ending of hostilities on both sides, and to protect all health facilities from attack, including the St John of Jerusalem Eye Hospital in East Jerusalem and Gaza and the Holy Family Hospital, run by SMOM in Bethlehem.

As a separate mark of mutual cooperation, hospitality and generosity, The Most Venerable Order of St John is extremely grateful to The Johanniter for sending a ▶ Dr Gillian Willmore GCStJ, Chancellor of The Most Venerable Order of St John (on the left)

team of doctors, paramedics and nurses to support our COVID-19 response in Papua New Guinea (see pages 11 and 12). The Canadian Government has been approached by St John Canada to fund SMOM work in the Ukraine.

### Inspired today by our shared history

All of this shows the dynamic energy which can be released for our work within our traditional calling, to benefit ,the sick and the poor', ultimately inspired by Christian principles expressed in the original monastic hospital of St John the Baptist led by Brother Gerard, a lay brother of the Benedictine order in eleventh-century Jerusalem.

The Crusades, a military cross-cultural crisis, were the context in which his work flourished and eventually grew into all five Orders of St John. We are committed to achieving the same good outcome in the current worldwide extraordinary circumstances of the pandemic.

Gerard's original appointment may have been routine, or an accident, but its practical fruit inspires us with the results of quiet, committed dedication to the needs of others in a context of faith and humanity."

# Release of 'European First Aid for 5 to 7 years old' developed by Johanniter International

Brussels, Belgium, 11th September 2021

Johanniter International celebrated World First Aid Day with the release of the publication 'European First Aid for 5 to 7 years old'. The booklets comprise two stories for children, playfully introducing them to basic concepts of first aid, along with a 'Guidance for teachers and instructors'. The materials promote the importance of early first aid training in preventing injuries and saving lives. The stories are designed to be interactive with opportunities for discussion and colouring, offering an engaging way for children to start learning about health and healthcare.

Developed by an international team of medical experts, who form the JOIN Clinical Working Group, the two stories for children offer an introductory program to first aid entailing awareness of risks and danger of surroundings, how to call for help and further basic concepts. While all content primarily aims at the school setting, close attention was given to versatile applicability in a classroom, as well as at home, in large groups or on an individual basis.

The publication is designed as the first part of a series of

modules for children. Further modules are being created for children aged 7 to 11, and 11 to 16.





Following its success in 2019 with the release of the very first comprehensive European-wide First Aid Guidelines for the adult public in many languages, Johanniter International has launched the free-to-use first aid teaching materials for children designed to apply in every European country.

The set of 'European First Aid for 5 to 7 years old' are available for free download on the same website as the European First Aid Guidelines on www.firstaidjoin.org

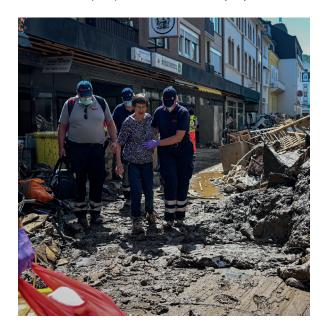
# Newsflash

### New JOIN website launched

In February 2021, we completed the launch of our new website where we present the activities of JOIN, the latest news within our network, our members, our European projects, our past Volunteer Swaps, and our working groups in an enhanced design. Visitors can also access our resources quickly and find everything they are looking for in one click. Our new members map leads to the websites of the respective organisation, and the Volunteer Swap page offers an overview of upcoming swaps in the version of a members map. Interested volunteers can see at first glance how many swap opportunities are offered by which countries and find all necessary information about the activities and the hosting organisation.

# Germany: Largest disaster relief operation in Johanniter history

In July 2021 more than 3,000 Johanniter volunteers and staff were on site during the flood disaster in Rhineland-Palatinate and North Rhine-Westphalia. It was the largest domestic operation since the foundation of Johanniter Germany. The volunteers provided basic medical care in the affected regions, supported the local rescue service, provided affected people and aid workers with thousands of meals every day, offered shelter to people who have



become homeless and provided emergency psychosocial care. From 1st to 6th August, 2,500 Euro each were paid out to 1,800 households. In addition, tools such as chiselling and drilling hammers, wet vacuums, and other equipment worth more than 50,000 Euro were distributed to the residents. The main part of the donations will be spent on supporting the reconstruction of the large number of demolished homes in the region.

# Johanniter International Assistance and St John foster first aid in Kenya

Kenya is facing an increasing number of natural disasters and first responders play an essential role afterwards. To enable them to respond better and more robust to disasters in the future, Johanniter International Assistance has started a new project together with St John Ambulance Kenya and other regional partners. The project aims to increase effectiveness and efficiency in responding to small and medium-scale disasters by 2023



# Hungary: State Awards for Johannita Segitö Szolgálat

On 19th August 2021, several representatives of Johannita were presented with State Awards. Due to the pandemic, the State honours were awarded on two occasions this year. Several people were recognised for their work in scientific research, for their public activities and church duties, and for their diaconal work and their activities in the protection of faith, as described in the motto of the Johanniterorden. Hungarian Knights, as well as the President of Johannita Segitö Szolgálat, received the honours. The awarded people expressed their gratitude for the recognition, which is an additional motivation to fulfil their work.



# **Selected Meetings 2021**

# Two different Annual General Meetings held in 2021

Online, 3rd June 2021 and 15th October 2021

Due to the persisting COVID-19 pandemic, a formal Annual General Meeting (AGM) was held online in June to comply with Belgian law.

The AGM began with our Vice-Chairman, Christian Velten-Jameson, outlining the activities of the Board over the past twelve months, followed by comprehensive financial information. The delegates unanimously approved the extension of the mandates of the current Board members until the end of 2021, with the intention to hold an Extraordinary General Meeting in October including the election of the new Board.

Following the formal AGM, it was not possible to meet face-to-face in October because of the uncertainties related to the evolution of the pandemic.

An Extraordinary General Meeting was called in October to elect a new Board for the years 2021 to 2023. The delegates thanked the resigning Chair Johannes Bucher and unanimously elected Mark Broughton from St John Ambulance to succeed him for the next two years. The other Board members elected were Christian Velten-Jameson (Association des Œuvres de Saint-Jean France), Lidwien van der Reep (Johanniter Nederland) and Johannes Bucher (Johanniter Austria). Hubertus von Puttkamer (Johanniter Germany) was thanked for the three years he dedicated as a Board member.

As the second point of the agenda, the JOIN Working Groups provided detailed information about their activities and plans. The Head of the Clinical Working Group (Prof Ian Greaves, St John Ambulance) reported on the 'European First Aid for 5 to 7 years old' publication. The booklets are translated into a dozen



Mark Broughton, new JOIN Chairman

languages and are freely available. The Chairs of the PR, Marketing & Communication Working Group (Dr Robert Brandstetter, Johanniter Austria), the Volunteering & Youth Working Group (Nancy Kestler, Johanniter Germany) and the Fundraising Working Group also highlighted JOIN cooperation in their respective fields.

Thomas Vorwerk reported on the newly created 'Co-ordination Sub-group of the Orders of St John' that he is chairing. Richard Lee provided an exciting insight into the recruitment and training of St John Ambulance volunteers for the vaccination program.

Finally, after what was perceived by all delegates to be a successful two-year term of the JOIN Board, a session was dedicated to the latest developments at the national levels.



From left to right

First row: Hubertus von Puttkamer (Germany), Joachim Berney (JOIN Office), Dr Robert Brandstetter (Austria), Thomas Vorwerk (Switzerland).

Second row: Eva Pelgen (JOIN Office), Andrew Grech (Malta), JOIN Chairman Mark Broughton (England), Lidwien van der Reep (The Netherlands).

Third row: Floor Van Dedem (Johanniter Orde), Johannes Bucher (Austria), Frederik Ahlefeldt-Laurvig (Denmark), Stephan Beschle (Order of St John).

Fourth row: Nancy Kestler (Germany), Panos Koutourousis (Cyprus), Eric von Troil (Finland), Dr Ahmad Maali (Jerusalem).

Fifth row: Prof Ian Greaves (England), Melanija Grundšteina (Latvia), Chancellor Gillian Wilmore (Order of St John), JOIN Vice-Chairman Christian Velten-Jameson (France).

Sixth row: Dr Grzegorz Giemza (Poland), Friederike von Bar (Germany).

Not in the picture: Richard Lee (England)

# Online meetings of the JOIN Board

Online, 23rd March, 25th August, 13th December 2021

The JOIN Board met online three times to discuss the latest activities as well as the organisation of the Annual General Meeting (AGM). Participants were Johannes Bucher (Johanniter Austria), our Vice-Chairman Christian



From left to right: Hubertus von Puttkamer (Johanniter Germany), Mark Broughton (St John Ambulance), Lidwien van der Reep (Johanniter Nederland), JOIN Vice-Chairman Christian Velten-Jameson (Association des Œuvres de Saint-Jean), Chairman Johannes Bucher (Johanniter Austria).

Velten-Jameson (Association des Œuvres de Saint-Jean), Mark Broughton (St John Ambulance), Hubertus von Puttkamer (Johanniter Germany) and Lidwien van der Reep (Johanniter Nederland).

The organisation of the physical AGM, planned for October in London, was a permanent topic of discussion. Due to the persistence of the COVID-19 pandemic and its unpredictability, it was decided to hold an online meeting on Friday 15th October (see page 15).

The meetings entailed comprehensive financial information by our Vice-Chairman. The JOIN Office gave feedback on the working groups' activities, including the regular update of our members' activities to face the pandemic and the related social media campaign on JOIN's facebook and instagram. Regular updates were provided on the implementation of European research projects.

# JOIN Clinical Working Group meets in London for new projects

London, England, 16th to 18th October 2021

Following the publication of 'European First Aid for 5 to 7 years old' in September, the JOIN Clinical Working Group met in the British capital to start new projects.

Our medical doctors explored the possibility of drafting a First Aid Manual for Young People. After three days of intensive work, they agreed on the structure (chapters and headings) and the primary content of the future manual.

The next meeting of the Clinical Working Group will take place in March 2022 in Paris, where they will develop the content of the draft manual.



▶ From left to right: Prof lan Greaves (Chair of the Clinical Working Group, England), JOIN Chairman Mark Broughton (England), Richard Webber (England), Dr Andreas Tanos (Cyprus), Dr Reijo Luoma (Finland).

# JOIN Volunteer Swap

# First Swap of the year: English volunteers at the Rantamaraton in Finland

Espoo, Finland, 18th - 19th September 2021

On the third September weekend, the annual Rantamaraton took place by the seaside of Espoo City. Our Finish member was supported by two volunteers from St John Ambulance.

Chloe Massey and Richard Swan travelled from Bristol to Espoo for the first Volunteer Swap since the beginning of the pandemic. Together, the team of 21 people provided medical coverage and first aid to the runners and spectators. Read the report by Chloe Massey and Richard Swan below:

"Richard works in Cancer Services and IT at the Royal United Hospitals National Health Service Foundation Trust in Bath, and has volunteered for 7 years in St John Ambulance Service. Chloe works in the Wellbeing Service at the University of Bristol and has volunteered for 10 years.

In 2019 we won the National Award for Clinical Excellence, following a cardiac arrest we dealt with while volunteering as part of the Cycle Response Unit covering Bristol's half-marathon through the city. During the award ceremony in St John's Gate Headquarters in London, we were introduced to the JOIN exchange programme 'Volunteer Swap'.



Chloe Massey and Richard Swan at the Rantamaraton.

Despite a year's delay due to COVID-19, we had stayed in touch with one of Finland's experienced volunteers, Pekka Rekola. Pekka, along with Merja Rekola and Mia Bernas-Hilli, who organise the Rantamarathon's medical cover each year, were instrumental in helping to arrange the practicalities of the exchange.

We ended up spending a week in Finland in mid-September, and for three days, we were involved in the setup and cover one of the largest St John events in Finland, albeit with the recent restrictions due to the pandemic.

Friday was spent with one of Finland's JOIN representatives, Eric von Troil, who showed us around Helsinki and Porvoo, and then took us to the ambulance



base in Espoo, where we started to meet the team who would be covering the marathon. We found there are many alternative and specialist skills all good St John volunteers need regardless of which country you are working in; these include setting up a field hospital in the middle of nowhere, erecting vast white plastic tents without any instructions, and an ambulance drivers ability to find hot fresh coffee for everyone, regardless of the hour of the day.

The first day of the marathon was well attended, and it wasn't long before Chloe was part of an ambulance response call around the 15 km mark of the race. Richard had a few trickier patients who had ended up collapsing at the end of their marathon race. The day finished with a meal in a restaurant and a chance to chat more informally with the other volunteers.

The second day was the 5 km and 10 km races, as well as the kids' races. We had more time to meet the rest of the team and appreciate the many similarities in the two St John organisations, as well as some of the interesting differences.

The most obvious and exciting difference for us was the scale of the organisations: Johanniter Finland is just getting started and has been going for less than 10 years, with a growing core of volunteers from clinical settings. Some of them started as friends in other volunteer groups and as healthcare professionals. It has a wonderful



grassroots feeling with a handful of duties each year. St John Ambulance has provided first-aid since 1887 and has made that long journey to being a major part of the healthcare cover in the UK, with over 250,000 hours of clinical volunteering last year in 2020 in hospitals, in the community, and for events. We had some very interesting conversations over dinner with Johanniter members about their next steps, including the possibility of a cycle response unit.

We had a wonderful experience during our exchange to Finland, and the event offered us a fresh perspective on covering major events for the public and how useful and important the standardised training in first aid is. We are keen to stay in touch with our new friends in Finland and would love to start hosting them and other volunteers interested in JOIN at one of Bristol's events each year."

# Berlin Marathon: Volunteers from all over Germany and Austria on duty

Berlin, Germany, 27th September 2021

On the fourth weekend of September, Berlin hosted its annual marathon and biggest sporting event after last years' break due to COVID-19. With almost 400 volunteers from all over Germany and Austria, Johanniter ensured the safety of over 25,000 runners along the 42,195 km course. All participants, whether on the running course or in the spectator area, could rely on receiving immediate help in case of a health problem. Since the skater marathon was also organised alongside the runner marathon, the operation lasted the entire weekend.

"I am very grateful to all staff members for their commitment to making the marathon such a success," explained Jörg Koch, Regional Director of Johanniter Berlin. Johanniter was supported by other aid organisations. "We have shown that we are reliable partners when it comes to securing major events," said Koch. Since the relaxation of the COVID-19 restrictions, this was the largest deployment of the Berliner Johanniter in the context of medical services.

In the start and finish area, a medical centre staffed by doctors was ready to take care of the runners. Johanniter was on site with eleven stationary emergency aid stations. In addition, 17 mobile emergency aid stations and 18 ambulance squads secured the course. In order to intervene quickly, a motorbike and a bicycle squad were also deployed. In case of medical emergencies, the

helpers were able to initiate qualified first aid measures immediately and, if necessary, take over patient care until the arrival of the emergency rescue service.

The volunteers engaged in the medical service were as diverse as the marathon itself. Johanniter volunteers came from Berlin, Baden-Württemberg, Bavaria, Brandenburg, Hamburg, Hesse, Lower Saxony, North Rhine-Westphalia, Saxony, Saxony-Anhalt and Thuringia. "We were particularly pleased to have the support of European colleagues again this year," explained Regional Director Koch. The Austrian Johanniter were also on duty, operating one of the assistance centres.



After a successful large-scale operation: Johanniter volunteers from Berlin, Düsseldorf and Austria, who jointly looked after the medical centre in the start and finish area.

# Four German volunteers at the London Marathon

London, England, 1st - 4th October 2021

Just one week after the Berlin Marathon, on the first weekend of October, four members of the Johanniter Berlin Cycle Response Unit supported their colleagues at the London Marathon.

Read below the report by Lukas Mohr from Johanniter in Rerlin:

"This Volunteer Swap opportunity in London was a great step for the international partnership with our English colleagues of the St John Ambulance Cycle Response Unit London and South. After a break of over two years due to the COVID-19 pandemic, we were able to participate in our first international outreach. Together with our local colleagues, we operated 36 bicycles for the London Marathon and were able to ensure the safety of the more than 42,000 runners on all sections of the route from Greenwich to Buckingham Palace.





The joint operation and the trip to London were something very special for all of us as we all realised how much we missed the joint work and the exchange, both professionally and privately.

Of course, this trip was still affected by the pandemic. A strict hygiene and infection protection concept applied to the teammates, including daily rapid tests and a PCR test on site for the Berlin volunteers, FFP-2 masks and distance regulations.

The partnership with the London Cycle Response Unit has been in place since the beginning of 2019 and together, we want to expand the volunteer work in this field and learn from each other. Even after the United Kingdom has left the European Union, we are committed to this international partnership and would like to expand and deepen it in the coming years – because helping others together does not fail due to political decisions or national borders.

We are planning further joint operations in both Berlin and London for 2022."

# **European-funded projects**

### MED1stMR

In June, the research project MED1stMR (Medical First Responder Training using a Mixed Reality Approach) officially started. The JOIN Office and Johanniter Austria are participating in transforming current training practices to better prepare medical first responders for stressful and highly complex disaster situations.

The multidisciplinary consortium of 19 European partners, coordinated by the Austrian Institute of Technology (AIT), received a 7.8 million grant from Horizon 2020 to implement the three-year project. Johanniter International contributes to the communication, exploitation and dissemination of the project's content and results.

Medical first responders are confronted with an increasing number of mass-casualty incidents with many injured people caused by human-made threats (e.g. terrorist attacks) or by natural disasters (e.g. landslides and floods). In such situations, medical first responders need to perform diagnosis, basic life support and first aid to help stabilise victims and keep them alive or calm to wait for the arrival of further support. Masscasualty incidents make the proper evaluation of the situation, checking and monitoring the vital status of a large number of victims, and choosing the most appropriate strategy to proceed timely with treatments particularly challenging.

These training needs will be addressed through innovative mixed reality (MR) technology that combines real-world medical simulators with virtual environments in one common training system. The MED1stMR training solution



will increase confidence, enable faster reaction and improve coping strategies for medical first responders.

The MR training will provide enhanced haptic feedback through the integration of high-fidelity patient simulation manikins and medical equipment into the virtual environment. This allows trainees to immerse in virtual scenarios and tactilely feel and visually perceive body, limbs and movements while examining and treating them. MED1stMR offers a much deeper sensory experience bringing MR training even closer to reality. To enhance the effectiveness of MR training, a physiological signal and a feedback loop on trainee behaviour will be integrated for smart scenario control. Wearable technologies with body sensors will allow monitoring states and behaviour of medical first responders themselves during training. Together with a scientific model for effective performance in medical emergencies, this data will enable adapting training to the individual needs, manually or by artificial intelligence-driven smart scenarios.

Helmut Schrom-Feiertag, coordinator of MED1stMR, highlights the relevance of the project: "Proper evaluation of situations, checking and monitoring the vital states, and



choosing the most appropriate strategy for proceeding with treatments are challenges in the current practice of medical training. Training possibilities for such scenarios are limited. We aim to fill this gap with the MR solution developed in MED1stMR. We bring together the haptics of manikins featuring a realistic simulation of injuries with virtual disaster situations."

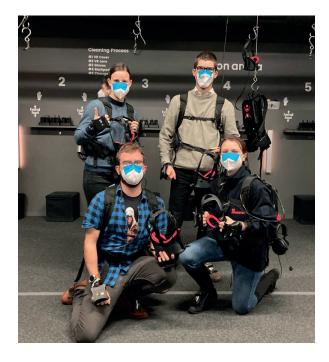
### Project launch of MED1stMR

On the project's virtual kick-off in June, over fifty participants from the 19 partners met online for joint introduction and strategy planning. The meeting detailed the project background and assembled the expertise of researchers, developers and practitioners needed to create an MR training system for medical first responders. Besides the consortium, experts and practitioners from the project's External Advisory Board joined the meeting. Its members will share results and knowledge and provide input, ensuring a broader pan-European multicultural and multinational dimension for the project.

After providing a comprehensive overview of the project structure, the partners discussed end-user needs, technical requirements and system architecture, the MR training environment, vital data management, evaluation and trials, as well as further MR education concepts. The JOIN Office will engage its network and disseminate, exploit and communicate the project results, innovation opportunities and synergies with related projects in the field of situational MR training.

From 15th to 16th December, the consortium came together for its first in-person meeting in Zurich.





Representatives from all partner organisations got together online and on-site due to the hybrid nature of the meeting. Johanniter Austria and Johanniter International were present with three delegates. On the first day, participants gave updates on the status of the work packages. The initial requirements analysis with end-users, the interim status from the observations, interviews, and co-creation workshops were presented and discussed. The partners concluded the planning and outlook regarding the technological developments for the biosensors, the manikin and the mixed reality system.

The second day started at the Fusion Arena Virtual Reality Center, where participants could try out the virtual reality (VR) system and get an impression of its current capabilities and limitations. This was followed by demonstrations of the recently developed co-creation tool for collaborative VR scenarios as well as biological sensors. After the final discussions and feedback sessions, all partners look forward to a fruitful collaboration in the coming years.

# JOIN's Work in 2021

# The JOIN Board

The JOIN Board is made up of representatives from JOIN member organisations who are elected by the Annual General Meeting for a period of two years. Its main tasks include supervising the work of the JOIN Secretariat and the General Manager, dealing with strategic questions and managing JOIN's relations with the Alliance of the Orders of St John.

The current Board is composed of Chairman Mark Broughton (St John Ambulance), Vice-Chairman Christian Velten-Jameson (Association des Œuvres de Saint-Jean, France), Johannes Bucher (Johanniter-Unfall-Hilfe Austria), and Lidwien van der Reep (Johanniter Nederland).

The Board meets regularly at face-to-face and online meetings and holds conference calls. In 2021, the Board held three online meetings (see page 14).

The term of the current Board ends at the Annual General Meeting in May 2023.

# Working Groups in 2021

Given the aim of JOIN to derive benefits for its members from increased exchange and cooperation, the working groups are one of the essential institutions in JOIN. The working groups provide a platform where JOIN members can exchange knowledge and experience on any given issue, and also offer a space where JOIN members can set the thematic foundation for common projects. By combining resources within the network, JOIN can realise projects for which individual members might not possess the capacity.

Moreover, the working groups guarantee a participatory and transparent structure within JOIN as participation in the working groups is not only open to all members, but also strongly encouraged.

The working groups meet on a regular basis. While a face-to-face meeting allows for a more thorough and personal exchange at least once a year, regular online conferences ensure continuous close collaboration between the working group members.

In 2021, four working groups were operative within JOIN.

### **Clinical Working Group**

The Clinical Working Group has been chaired by Prof Ian Greaves (England) since 2017. As its name suggests, the group deals with clinical and medical cooperation at both national and international levels. It is made up of senior medical officers from JOIN members.

In 2021, the JOIN Clinical Working Group released the

'European First Aid for 5 to 7 years old' (see page 13). Two stories for children along with ,Guidance for teachers and instructors' are available to all users for free in many languages on www.firstaidjoin.org.

In October 2021, the working group met in London (see page 16).

### PR, Marketing & Communication Working Group

This working group, chaired by Dr Robert Brandstetter (Austria), deals with all issues concerning JOIN's press work, the website, publications, as well as corporate identity (CI) and corporate design (CD). The working group has developed the JOIN logo and helped create brochures and information material on JOIN activities. The group's primary purpose lies in sharing experiences, best practices, and know-how on related topics.

In 2021, the PR, Marketing & Communication Working Group held online meetings because of the COVID-19 pandemic.

#### **Volunteering & Youth Working Group**

This working group, chaired by Nancy Kestler (Germany), is responsible for volunteer exchanges between JOIN members and the Volunteer Swap programme. These activities enrich the individual volunteering experience, enhance cooperation and understanding between the members, and enable JOIN members to work together efficiently and practically. The working group deals with other issues regarding volunteering, such as legal

guidelines and the recruitment of volunteers. It also discusses common interests in JOIN members' youth activities such as summer camps, first aid training, competitions and youth exchanges.

Due to the persisting pandemic situation in 2021, the Volunteering & Youth Working Group held its meetings solely online.

#### **Fundraising Working Group**

Motivated by positive cooperation examples in the past, this working group exchanges best practices and knowhow in fundraising, grant management and other related topics, with the aim to mobilise financial resources and to strengthen fundraising capacities and cooperation among JOIN members. The working group consists of senior members of the fundraising departments of JOIN members.

In 2021, the Fundraising Working Group held its meetings online due to the COVID-19 pandemic.

# The JOIN Secretariat in 2021

The JOIN Secretariat is located in Brussels, at the heart of decision-making in the European Union. This enables the office to observe relevant European policy developments firsthand and report these back to its members, as well as to advocate the positions and interests of JOIN and its member organisations directly to decision-makers.

The Secretariat also acts as a communication and information centre for JOIN members, e.g. by publishing the monthly newsletter JOINews, by running an informative website and social media channels and by replying to enquiries on European matters put forward by JOIN members. Furthermore, the JOIN Office identifies relevant EU funding opportunities for its members.

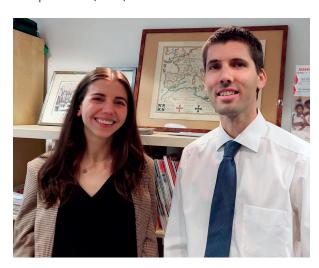
The Secretariat maintains close contact with NGO partners, the Brussels offices of national and regional representations and with the members of the Orders of St John who work in the European capital.

A significant influence on the work agenda of the JOIN Secretariat in 2021 was the implementation of the European project MED1stMR, as highlighted on pages 20 and 21.

The JOIN Secretariat participated in the drafting of three other European project proposals, involving three different JOIN members. The first project, called THERESE, aims at building an innovative, technical and legal framework that will empower stakeholders in the field of health to access and exchange Electronic Health Record information in augmented ways and methods. The second project, called CASCADE, foresees the development of an e-learning platform which will support and monitor training content in the fields of

environmental protection and emergency situations. The third project, called OpenFR, sets out to design various tools that contribute to the enhancement of disaster preparedness and response, civil emergency planning, resilience and climate change adaptation.

Throughout the year, the JOIN Secretariat maintained its representative character for members in Brussels. Upon request and on behalf of several JOIN members, the JOIN Secretariat took part in various online meetings at European level, for instance in the areas of humanitarian assistance, development cooperation, civil protection, care, research and innovation.



In 2021, the JOIN Office team consisted of Joachim Berney (General Manager) and Eva Pelgen (EU Officer).

# Perspectives on 2022

In 2022, the JOIN Office aims to remain the motor for cooperation among St John charities in Europe. In this light, the working groups continue to be the main priority for JOIN, and the Brussels office will support them in the best way possible.

The Volunteer Swap programme is expected to be restarted as soon as the situation allows. The JOIN Office will play a central role by facilitating exchanges, attracting more volunteers and managing the reimbursements of travel costs.

Furthermore, promoting EU funding opportunities to our member organisations will stay a priority. The JOIN Office is actively exploring options of preparing European project proposals, especially in the frame of 'Horizon Europe', the new funding programme for research and innovation for the years 2021 to 2027. The JOIN Office wishes to bring

its members closer to innovative, cutting-edge research in different relevant service areas regarding research consortia.

Following the publication of 'European First Aid for 5 to 7 years old', the Clinical Working Group will complete the drafting of a European first aid manual for young people. The JOIN Office will seek to further translate the stories for children and promote its dissemination at a high international level.

Finally, JOIN wishes to further expand its network in 2022 and aims to welcome new member organisations.

The Annual General Meeting in 2022 will be hosted by our member from Cyprus and will take place in Larnaca from 20th to 22nd May.

### **Imprint**

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Enterprises of the Orders of St John
Rue Joseph II, 166
1000 Brussels
Phone +32 2 282 1045
join.office@johanniter.org
www.johanniter.org
Registered in Belgium (ASBL)

Authors Joachim Berney, Eva Pelgen Editor Johanniter International Layout and design Mag.<sup>a</sup> Julia Kadlec

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p. 3 Mark Brougton p. 4 Johanniter-Unfall-Hilfe e.V. Landesverband Baden-Württemberg – St John Ambulance; p. 5 St John Malta – Association des Œuvres de Saint-Jean – Johanniter Nederland – Johannita Segitö Szolgalat – Johanniter-Unfall-Hilfe in Österreich; p. 6 St John Ambulance – St John Ambulance – Bhupendrasinh Jethwa Photography; p. 7 Johanniter-Unfall-Hilfe e.V. / Gerhard Bieber – Johanniter-Unfall-Hilfe e.V. / Gerhard Bieber – Johanniter-Unfall-Hilfe e.V. / Gerhard Bieber – Johanniter-Unfall-Hilfe e.V. / Alexander Körner; p. 8 all four pictures Association des OEuvres de Saint-Jean; p. 9 both pictures Johanniter Nederland; p. 10 EU/Piero Cruciatti – Johanniter-Unfall-Hilfe e.V.; p. 11 all pictures Johanniter-Unfall-Hilfe e.V.; p. 12 Johanniter-Unfall-Hilfe e.V. – The Most Venerable Order of St John; p. 13 – The Most Venerable Order of St John – Johanniter International; p. 14 Johanniter-Unfall-Hilfe e.V. – Johanniter-Unfall-Hilfe e.V. – Johanniter Segitö Szolgálat; p. 15 Mark Broughton – Johanniter International; p. 16 both pictures Johanniter International; p. 17 both pictures Johanniter Finland; p. 18 Johanniter Finland – Johanniter-Unfall-Hilfe e.V.; p. 19 both pictures St John Ambulance; p. 20 AlT Austrian Institute of Technology GmbH; p. 23 Johanniter International

# **About JOIN**

Johanniter International (JOIN) is the partnership of the four protestant Orders of St John and their national charities. Our member organisations, based in Europe and the Middle East, work in close cooperation and are supported by more than 100,000 volunteers. They serve humanity with medical services and first aid, social care, international aid, disaster relief and youth work. The services of JOIN member organisations are open to everyone. Core to our values is our Christian heritage which underlines our work.

The JOIN central office in Brussels advocates the interest of the St John charities towards European and international bodies and facilitates international projects and working groups.

For further information please contact our Brussels office at join.office@johanniter.org or www.johanniter.org.

